Information and Records Retention Policy



Date of Policy : April 2018

Reviewed: August 2023

Introduction

- This policy sets out a structured approach to reviewing and destroying records in relation to Ealing Independent College (the **School**).
- The retention period for each type of record is shown in the table below. In addition, data protection legislation makes it unlawful to keep the information when it is no longer needed for the purpose for which it is held. This requirement is uncertain and allows discretion and may vary according to the circumstances, but in practice it means that the School should promptly destroy the record once the retention period in the table below has been reached. Occasionally there may be special circumstances which mean that a record should be kept for longer (for example where there is a risk of litigation or a request from an outside body such as the Independent Inquiry into Child Sexual Abuse (IICSA) see below. The School should refer to its insurance policies and further legal advice should be sought in these circumstances.
- Information must be securely deleted. This applies to paper records, electronic information and biometric information.
- 4 This policy does not apply to records connected with commercial activities.
- The School will discuss document retention with its insurers (who may specify longer retention periods). If there is any conflict then any longer retention periods specified by the insurers should prevail.
- If an email falls into one of the categories set out in the table then it should be filed centrally as soon as is reasonable.
- 7 "Routine" emails which do not fall into any of the categories in the table may be kept in inboxes for up to [• six months] and should then be deleted. An examples of a routine email is an internal email advising staff that the weekly meeting is cancelled.
- 8 Independent Inquiry into Child Sexual Abuse (IICSA):
 - 8.1 The IICSA has issued retention instructions to a range of institutions regarding records relating to the care of children. In light of this, we are advising schools to temporarily cease the routine destruction of those records which might be relevant to the Inquiry in case they are requested by the Inquiry or made subject to a disclosure order. This means that before destroying **any** document the School should consider if it contains information that may fall within the Inquiry's remit.
 - 8.2 The range of documentation which might need to be kept is wide. It will include any information linked to alleged or established child sexual abuse, whether by staff, volunteers or pupils with no limitation date. For example, a list of pupils who attended an overnight school trip or admission registers which show which pupils were at the School at a given time. As such, documents should be kept for longer than the retention periods listed in the policy if they concern information which might be relevant to the Inquiry. The School should therefore review the retention periods under **each** of the rows below in case they are relevant to IICSA.

| 8.3 | Please note that the School should keep this under review so that it recommences document destruction at the appropriate time. |
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| | Record | Retention period | Action at the end of the retention period | Retention period required by law? |
|-----|-------------------------------------|---|---|--|
| 1 | Pupils | | | |
| 1.1 | Admission registers (however held) | Three years from the date of the last entry | Transfer to the archives and shred or delete copies and back-ups | |
| 1.2 | Attendance registers (however held) | Three years from the date of the last entry | Review for further retention in the case of contentious dispute | Yes |
| | | | SHRED/DELETE or delete including back-ups and copies | |
| 1.3 | Child protection records | DOB of the pupil + 50 years | Review for further retention in the case of contentious dispute | No |
| | | | SHRED/DELETE Notes | |
| | | | Child protection information must be copied and sent under separate cover to the new school as soon as possible and within 5 days, whilst the child is still under 18. Schools should ensure secure transit and confirmation of receipt should be obtained Where a child is removed from | |
| | | | roll to be educated at home, the file should be copied to the Local Authority (LA) | |
| | | | In accordance with the terms of reference of the Independent Inquiry into Child Sexual Abuse all schools are required to retain information which relates to allegations (substantiated or not) of organisations and individuals who may have been involved in, or have knowledge of child sexual abuse or child sexual exploitation; allegations | |

| | | | (substantiated or not) of individuals having engaged in sexual activity with, or having a sexual interest in, children; institutional failures to protect children from sexual abuse or other exploitation. 50 years from the date of birth of the pupil involved should be a sufficient period of retention but this should be kept under review | |
|-----|---|--|---|----|
| 1.4 | Biometric information (e.g. fingerprints to be used as part of an automated biometric recognition system) | automated biometric | This information must not be kept for longer than it is needed. The information must be destroyed if the pupil no longer uses the system including when they leave the School, where the parent or pupil withdraws consent or the pupil objects to its use | No |
| 1.5 | Medical records held by the School | DOB of the pupil + 24 years; or Six years from the date of an incident which may become contentious if the pupil was 18 years old at the date of the incident The 24 year period is based on the fact that once the child turns 18 years old they have a certain amount of time (known as a limitation period) in which to bring claims against the School. The longest of these limitation periods is six years, albeit that some periods can be extended | Review for further retention in the case of contentious disputes SHRED/DELETE | No |
| 1.6 | Counselling records held by the School | DOB of the pupil + 24 years; or Six years from the date of an incident which may become contentious if the pupil was 18 years old at the date of the incident | Review for further retention in the case of contentious disputes SHRED/DELETE | No |

| 2 | Pupil files | | | |
|-----|---|--|--|----|
| 2.1 | Pupil files (including public examination scripts, marks & results) | DOB of the pupil + 24 years; or Six years from the date of an incident which may become contentious if the pupil was 18 years old at the date of the incident | Review for further retention in the case of contentious disputes, for example, parental complaints, disciplinary matters, pupil exclusions, bullying incidents and subject access requests SHRED/DELETE Notes 1 When reviewing pupil files, the School should have regard to other applicable sections of this policy 2 Any examination certificates left unclaimed should be | No |
| | | | returned to the appropriate Examination Board | |
| 2.2 | Internal examination scripts, marks & results | Scripts from weekly or monthly tests: Keep until the end of the year. Although these may be retained if useful for staff training purposes or ongoing moderation. Scripts from termly or yearly tests: Keep until the end of the next academic year. Although these may be retained if useful for staff training purposes or ongoing moderation. Marks & results: If the purpose of the test is to progress the child (either internally or externally) then keep marks & results in accordance with the retention periods and guidance set out in row 2.1 above. | Keep for longer in accordance with the retention periods and guidance set out in row 2.1 above if risk of contentious disputes, for example, parental complaints, disciplinary matters, pupil exclusions, bullying incidents and subject access requests. | No |
| | | If the purpose of the test is for general internal assessment of academic performance then keep marks & results until the child leaves school or in the | | |

| | | event of contention follow guidance as 2.1 above. | | |
|-----|---|---|--|-----|
| 2.3 | Special Educational Needs files, reviews and Individual Education Plans | | Review for further retention in the case of contentious disputes SHRED/DELETE | No |
| 2.4 | Education Needs (SEN) and Education | Statements of SEN (including appendices) and EHC Plans should never be retained once the pupil has left the School | SHRED/DELETE unless legal action pending The Statement / Plan belongs to the LA which makes and maintains the Statement / Plan | Yes |
| 2.5 | Letters authorising absence | Three years from the date of the last entry on the attendance register | SHRED/DELETE | No |
| 2.6 | Documents that are required to be retained for each migrant enrolled under Tier 4 (General) Student or Tier 4 (Child) Student visas | sponsorship and for whichever is the shorter period of either: one year from the date that the School ends sponsorship | SHRED/DELETE | No |
| 3 | Permissions | I | I | |

| 3.2 | | ' | Review for further retention in the case | No |
|-----|---|--|--|----|
| | slips for school trips – where there has | years | of contentious disputes otherwise SHRED/DELETE | |
| | been no major incident, | | | |
| | injury or near miss | | | |
| | involving anyone on the trip | | | |
| 3.3 | · · | DOB of the pupil involved in the | Review for further retention in the case | No |
| | slips for school trips – where there has | incident + 24 years; or | of relevance to contentious disputes. | |
| | been a major | | SHRED/DELETE | |
| | incident, accident, injury or near miss | | | |
| | involving anyone on | | | |
| | the trip | The permission slips for all pupils on the trip may need to be | | |
| | | retained to show that the rules | | |
| 4 | Advaissing depositions | had been followed for all pupils | | |
| 4 | Admission departmen | nt and bursarial records | | |
| 4.2 | Admission and parent contract | Six years from date of leaving the School | Review for further retention in the case of contentious disputes | No |
| | documents including | | SHRED/DELETE | |
| | registration form, letter of offer and | | , | |
| | acceptance form | | | |
| 4.3 | Admissions | | SHRED/DELETE | No |
| | documents relating to applicants who | however, this is at the School's discretion. If there is a risk that | | |
| | did not join the | parents or a pupil might bring a | | |
| | School | claim against the School then the documents should be | | |
| | | retained. | | |
| 4.4 | Financial | Six years from date of leaving | Review for further retention in the case | No |
| | information in respect of fees | the School | of contentious disputes | |
| | | | SHRED/DELETE | |
| 5 | Employment | | | |
| 5.2 | Employment or personnel records | · · | If on a date no earlier than six years after the termination date there has | No |
| | including contracts | termination of employment For at least 12 years after date of | been no recent contact from the | |
| | of employment, changes to terms | termination if any of the | processing and a processing and proc | |
| I | manges to terms | I | breach of contract claim, dispose | ı |

| | disciplinary matters, grievance procedures | documents were signed as a deed In the event of any child protection concerns, see guidance in next column for 5.1 | child protection concerns. Records of anyone with child protection concerns (even if not proved) should be retained | |
|-----|--|--|--|-----|
| 5.3 | Single central register (SCR) | Retain the SCR entry for each former member of staff indefinitely either on an archive SCR or within the personnel file, this will be reviewed on an annual basis. | Review whether further retention is necessary. If so, these reasons must be documented. If not SHRED/DELETE | No |
| 5.4 | | | | No |
| 5.5 | Employment references received and references provided | For a period longer than six years | Keep for so long as a reference may be required in future - potentially up until the employee's normal retirement age Consider whether any recent reference requests for the relevant individual If none, SHRED/DELETE | No |
| 5.6 | Employment reference where an individual's employment ended for a safeguarding | | Consider whether any recent reference requests for the relevant individual or new concerns raised by social services or other agencies | Yes |

| | reason or where safeguarding was outstanding at the time of termination | | If none, SHRED/DELETE | |
|------|--|--|-----------------------|-----|
| 5.7 | | Two years from the date on which they were entered into | | |
| 5.8 | Records to show compliance with the Working Time Regulations | Two years after the relevant period | SHRED/DELETE | Yes |
| 5.9 | records These include | Six years from the financial year end in which payments are made. This is outlined in our payroll provider Bishop Flemings Policy. | SHRED/DELETE | Yes |
| 5.10 | | Six years in addition to the current year. This is outlined in our payroll provider policy. | SHRED/DELETE | Yes |
| 5.11 | records | tax year in which the maternity pay period ends | SHRED/DELETE | Yes |
| 5.12 | required for the | During employment and for a period of three years after employment has ended | SHRED/DELETE | Yes |

| 5.13 | to hours worked and | For a period of six years beginning with the last day of the following month to which the records relate | SHRED/DELETE | Yes |
|------|---|---|--|-----|
| 5.14 | Consents for the processing of personal data and sensitive personal data (known as special category personal data under the GDPR) | For as long as the data is being processed and up to six years afterwards For consent to be valid it must be "freely given". The School will be very careful before asking employees to consent to their data being used in a particular way, as they recognise the balance in the employee relationship. In the vast majority of cases it is not necessary to obtain the employee's consent before using their personal data. E.g. in setting up payroll. | | Yes |
| 5.15 | DBS | recruitment process unless | Enter DBS certificate number, date, initials on Single Central Register SHRED/DELETE | Yes |
| 5.16 | Immigration checks | Throughout employment and then retained for two years after the termination of employment | SHRED/DELETE | Yes |
| 5.17 | Recruitment records of unsuccessful candidates | Six months after notifying unsuccessful candidates, unless the applicant requests retention of to allow the school to contact in the event of further opportunities becoming available. In the event further contact takes place the applicant will be asked if records should continued to be retained. | SHRED/DELETE | No |
| 5.18 | Personnel and training records | Whilst employment continues and up to six years after employment ceases. In the event of contentious issues being | SHRED/DELETE | No |

| | | linked to training, records may be retained for longer. | | |
|------|---|---|--|-----|
| 5.19 | Annual leave records | Six years or possibly longer if leave can be carried over from year to year | SHRED/DELETE | No |
| 5.20 | Collective / workforce agreements | Permanently or six years after the agreement comes to an end | | |
| 5.21 | Works Council minutes | Permanently | N/A | |
| 5.22 | An Employee's bank details | Until last payment made | SHRED/DELETE | No |
| 5.23 | Records of advances for season tickets and loans to employees | Whilst employment continues and up to six years after repayment | SHRED/DELETE | No |
| 5.24 | Death Benefit Nomination and Revocation Forms | Whilst employment continues and up to six years after payment of benefit | SHRED/DELETE | No |
| 6 | Health and safety info | rmation - employees | | |
| 6.2 | Reportable injuries, diseases and dangerous occurrences (RIDDOR) reports or own record | Three years from the date of record If disease - indefinitely (recommended) | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | Yes |
| 6.3 | First aid / accident book entry | Three years from the date of injury or last record in the book If disease - indefinitely | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | Yes |
| 6.4 | Records of maintenance, examination and test control measures relating to substances hazardous to health under the Control of | | Review for further retention in the case of enforcement action contentious disputes SHRED/DELETE | Yes |

| | Substances Hazardous to Health (COSHH) regime | | | |
|------|---|--|--|-----|
| 6.5 | Health records for licensable asbestos work | , | Review for further retention in the case of enforcement action contentious disputes SHRED/DELETE | Yes |
| 6.6 | 1 | At least four years from the date it was issued | Review for further retention in the case of enforcement action contentious disputes SHRED/DELETE | Yes |
| 6.7 | Records of air monitoring for asbestos | Where a health record is required at least 40 years from the date if the last entry In other cases at least five years from the date of the last entry | | Yes |
| 6.8 | Records of examinations, tests and repairs carried out in respect of exhaust or respiratory protective equipment under the Control of Asbestos Regulations 2012 (CAR) | Five years | Review for further retention in the case of enforcement action contentious disputes SHRED/DELETE | Yes |
| 6.9 | Examination / report of defect for power presses | Two years | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | Yes |
| 6.10 | Records of water monitoring, inspection, testing, checks and control measures for legionellosis | Five years from the date of the last entry | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | Yes |
| 7 | Health and safety info | ormation - pupils | | |

| 7.2 | Accident reports including first aid / accident book | DOB of the pupil involved in the incident + 21 years; or Three years from the date of an incident which may become contentious if the pupil was 18 years old at the date of the incident | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | No |
|-----|---|--|--|-----|
| 7.3 | Reportable injuries, diseases and dangerous occurrences (RIDDOR) reports or own record | DOB of the pupil involved in the incident + 21 years; or Three years from the date of an incident which may become contentious if the pupil was 18 years old at the date of the incident | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | Yes |
| 7.4 | Incident investigations and reports, risk assessments and other relevant documents where there has been an accident or incident | incident + 21 years; or | Review for further retention in the case of enforcement action or civil claims for personal injury SHRED/DELETE | No |
| 8 | Generic health and sa | fety records | | |
| 8.2 | Risk assessments, records of health and safety arrangements, copies of policies and procedures General records of health and safety auditing and monitoring including fire risk assessments, electrical testing, PAT testing and gas appliance testing Training records and copies of instructions or information Maintenance logs | as they remain relevant - at least three years (in the absence of a specific accident, incident, dangerous occurrence or notifiable disease). In the event that any of the bracketed examples have occurred, these will be retained inline with the length of any records relating to any contentious incidents. | Review for further retention in the case of enforcement action or contentious disputes SHRED/DELETE | No |

| | plant and / or equipment plus safety manuals / notices / instructions Records of emergency evacuations and fire drills, fire safety risk assessments and fire safety policy / fire arrangements | | | | |
|------|--|---------------------------------------|--|---|--|
| 8.3 | documents, | | SHRED/DELETE | N/A | |
| 9 | Insurance | | | | |
| 9.2 | Insurance certificates and schedules of cover | Indefinitely | N/A | No | |
| 9.3 | with insurers related to specific accidents or incidents | III the incident involved a bubii - | Review for further retention in the case of civil claims for disease or personal injury SHRED/DELETE | No | |
| 10 | Investigations, review | Investigations, reviews and inquiries | | | |
| 10.2 | Documents relevant to IICSA | Indefinitely | completed. | No - unless the school has received a formal notice from IICSA | |

| 10.3 | investigations into | Where the investigation / inquiry / report has been necessitated as a result of a specific incident, these documents are stored centrally for at least three years where there is a risk of enforcement action and / or criminal prosecution and / or a civil claim. Where this relates to pupil DOB +21 years); or Three years from the date of an incident which may become contentious if the pupil was 18 years old at the date of the incident. | SHRED/DELETE | No | |
|------|--|---|-------------------------------|----|--|
| 11 | Alumni records | | | | |
| 11.2 | Alumni should be treated as employees for the purposes of health and safety records. | As set out in section 6 above | As set out in section 6 above | No | |
| 11.3 | General alumni correspondence, membership forms etc | Six years after the last time the individual contacted the School This is subject to any longer retention period set out above. For example, records relating to a reportable disease should be kept indefinitely. | SHRED/DELETE | No | |
| 12 | Material kept for archiving purposes in the public interest or for historical research purposes or statistical purposes | | | | |
| 12.2 | Records which do not contain personal data, for example, old photographs of School buildings, title deeds etc | Can be kept indefinitely | N/A | No | |
| 12.3 | Records relating to a number of pupils, or the School generally, | Can be kept indefinitely | N/A | No | |

| 13 | CCTV, videos, record | ings and photographs | |
|------|--|---|----|
| 12.4 | specific pupils kept for a valid reason. For example, a poem written by an exceptionally gifted pupil. | Can be kept indefinitely subject to the comments below. Please note that this does not apply to more routine pupils records. Routine work produced by pupils should not be kept for longer than the retention period set out in section 2.1 above unless the School has a specific reason for keeping it and that decision can be justified. For example, for historical research purposes such as if the School wished to retain the essays written by pupils which were submitted to an essay competition about growing up in the 2010s. The School may be required to anonymise any data held, unless, the anonymisation process would defeat the purpose for holding the data in the first place. | No |
| | such as old class photographs, lists of pupils attending the School in any given year, School prospectuses, | | |

| 13.3 | | • 90 days | DELETE The School should consider the relevant limitation periods for claims being brought against the School and seek advice as necessary. | No |
|------|--|--|---|----|
| 13.4 | Photographs of pupils for internal administration purposes e.g. to identify the pupil or photographs used on security passes | These photographs should be retained for as long as they are required for the purpose for which they were taken. | SHRED/DELETE Review for further retention in the case of relevance to contentious disputes. | No |
| 13.5 | Photographs or videos of pupils taken for marketing reasons e.g. photographs for use in the School prospectus or a video of pupils on the School's website | These photographs and videos should be retained for as long as they are required for the purpose for which they were taken. If the School would like to retain the images for historical reasons please see the comments at 12.3 above. | Review for further retention in the case of relevance to contentious disputes. | No |
| 13.6 | 1 - ' | These photographs and videos should be retained for as long as they are required for the purpose for which they were taken. If the School would like to retain the images for historical reasons please see the comments at 12.3 above. | Review for further retention in the case of relevance to contentious disputes. | No |